



# Does Community Eco-Certification Attract Business? Costa Rica's Blue Flag Program

Allen Blackman<sup>1</sup>, María A. Naranjo<sup>2</sup>, Juan Robalino<sup>2</sup>, Francisco Alpízar<sup>2</sup> and Jorge Rivera<sup>3</sup>

- <sup>1</sup> Resources for the Future and Environment for Development Program
- <sup>2</sup> Environment for Development Program CATIE, Headquarters Costa Rica
- <sup>3</sup> The George Washington University, School of Business, Department of Strategic Management and Public Policy

VPC Workshop – 2012 The Ohio State University



#### Outline



- Motivation
- Blue Flag Program (Costa Rica)
- Research question
- Methodology and data
- Results
- Discussion

#### **VEPs**

- Fast, unplanned, environmentally aggressive coastal development threatens Costa Rica's coasts.
  - Communities need to take a stronger pro-environment position
- Latin America is starting to turn into voluntary approaches to address environmental problems
  - Provide incentives, but not mandates
- In Costa Rica the government had implemented a voluntary environmental program (VEP) to address this coastal development
  - Collective VEP → Blue Flag Program

#### Collective VEPs

- Collective VEPs seek to promote enhanced environmental protection of entire geographic areas
  - join efforts of business and other organizations (NGOs, government agencies, etc.)
- Little is know about the use of Collective VEPs in developing countries
- To our knowledge have yet to be rigorously evaluated in either industrialized or developing countries.

#### Differences in countries

- Industrialized countries vs. developing countries (Blackman and Sisto 2006)
  - Industrialized countries used VEP to over comply with mandatory regulations
  - Developing generally use it to help poorly performing mandatory regulation

#### Literature review - CSR

- Link between corporate social responsibility (CSR) and corporate profits in industrialized countries (Reinhardt et al. 2008; Margolis et al. 2007; Portney 2008).
  - CSR → actions taken to improve environmental quality, worker health and safety, and/or community welfare that are not required by law
  - CSR does not usually entail significant losses, neither does it generate significant profits.

#### Certification benefits

- Certificate of Sustainable Tourism for hotels in Costa Rica (Rivera, J. 2002)
  - suggest certified hotels are able to charge higher prices
  - provides clear and credible indications of superior environmental performance
- Would a collective VEP have the same effect?
  - Tourists value the overall environmental quality of beach communities (Frampton 2010)
  - BFP provide a credible independent signal of environmental quality
  - Hotels should attract more customers and/or higher price premiums

#### Counterfactuals

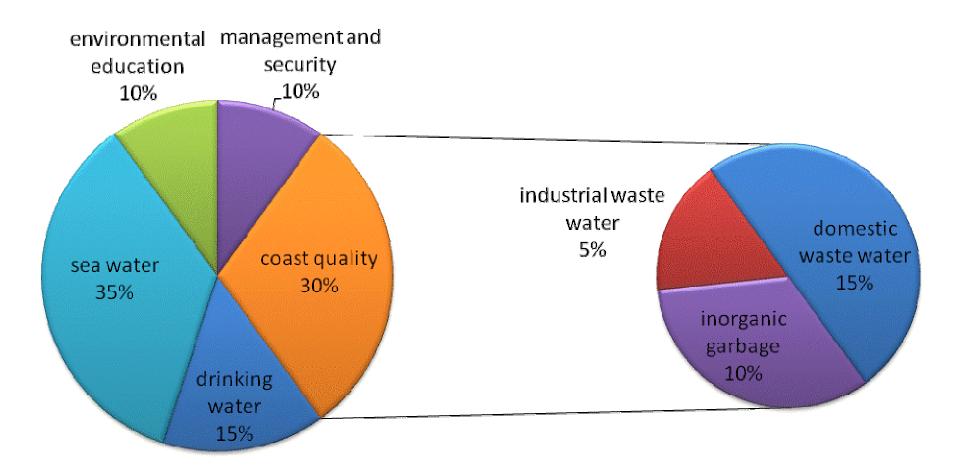
- To be credible evaluations must construct a reasonable counterfactual
- Literature review on sustainability certification Blackman and Rivera (2011)
  - limited evidence of the economic benefits of certification
  - 46 out of 210 studies; 11 developed a credible test; 4 found economic benefits of certification (1 bananas, 2 coffee, 1 tourism)

# Blue Flag Program (BFP)

- International self-regulatory initiative (40 countries)
- In Costa Rica started in 1996
- Objective: to provide incentives to communities in costal areas to protect the sea water and beaches from environmental pollution.
- Inter-institutional commission
   with main responsible → National
   Water Laboratory
- Collective VEP for Communities



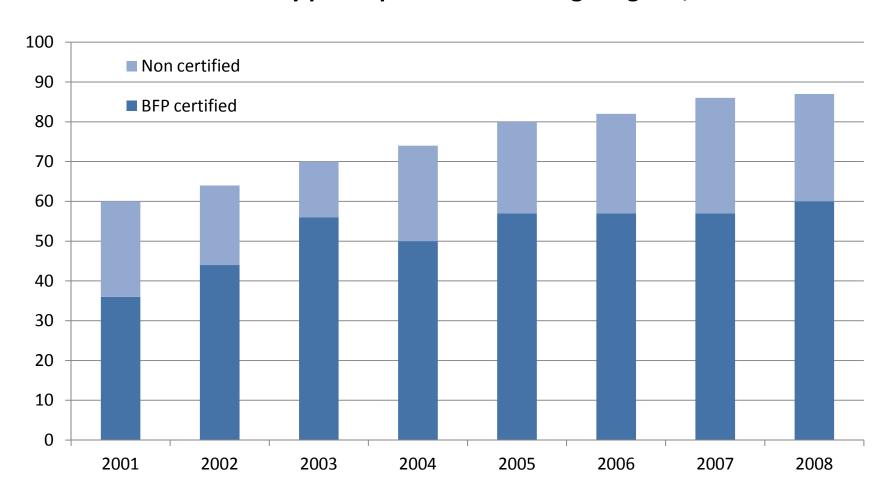
# BFP evaluation parameters



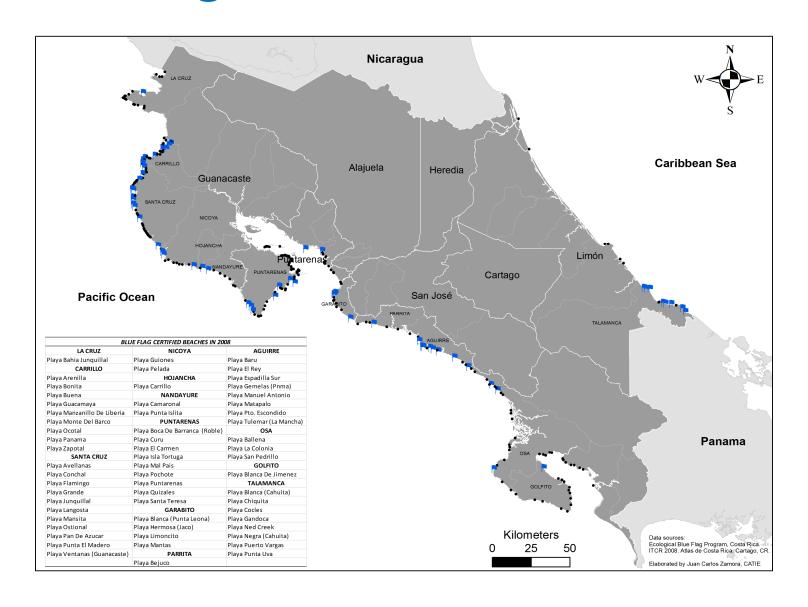
Source: LNA, AyA

# Blue Flag Program (BFP)

#### Beach community participation in Blue Flag Program, 2001-2008



# Blue Flag certified beaches, 2008



# Research question

Does Costa Rica's
 Blue Flag Program
 attract hotel
 investment?



# Methodology: matching

- What would have been a community's number of new hotels without BFP certification?
  - Compared with the estimated counterfactual
  - Control group of communities with similar characteristics as certified communities – the treated group- (Dehejia & Wahba, 1999; Hill, Walfogel, & Brooks, 2002)
  - Propensity score matching (Rosenbaum and Rubin, 1983)

### Methodology- selection bias

- Control selection bias of observable variables (Caliendo and Kopeinig, 2008; Ho et al., 2007)
  - Beach communities self-select into the BFP
- Propensity scores for each community
  - predicted probability of treatment (BFP certification) from a probit regression
  - Nearest neighbor 1-to-4 matching method with a caliper of 0.01 to identify up to four non-certified matches for each certified community
- Fixed effects
  - control for unobserved fixed effects of communities, including those fix effects generated by self-selection

### Methodology - Data

- 281 beaches open for tourism in Costa Rica (GIS located)
- Blue Flag certification status (1996-2008) from the National Water Laboratory
- Registered hotels in Costa Rica between 2001-2008 at Costa Rican Tourism Institute (GIS located)
- Community socioeconomic characteristics from the 2000 Costa Rican Population Census
- Beach geographic data from the 2008 Atlases of Costa Rica
- Panel database with 2,248 observations

# Results: Matching balance

| Variable                     | BFP certified<br>(n=417) | Unmatched uncertified (n=1,831) |             | Matched uncertified (n=822) |            |
|------------------------------|--------------------------|---------------------------------|-------------|-----------------------------|------------|
|                              | Mean                     | Mean                            | Difference  | Mean                        | Difference |
| Geophysical                  |                          |                                 |             |                             |            |
| Distance national parks (km) | 14.85                    | 15.80                           | -1.91       | 14.94                       | -0.09      |
| Distance river (km)          | 2.34                     | 2.63                            | -0.27       | 2.10                        | 0.24       |
| Secondary roads (km)         | 10.27                    | 12.49                           | -3.80***    | 11.15                       | -0.88      |
| Primary roads (km)           | 0.91                     | 0.38                            | 0.50**      | 0.91                        | -0.00      |
| Rainfall (mm)                | 2,917.56                 | 2,844.28                        | 2.66        | 2,880.33                    | 37.20      |
| Rainfall squared (mm)        | 9,200,763.7              | 9,205,269.53                    | -362,941.83 | 9,148,457.15                | 52,306.55  |
| ocioeconomic                 |                          |                                 |             |                             |            |
| Foreign population           | 19.32                    | 12.13                           | 10.69**     | 19.02                       | 0.30       |
| Income inequality            | 0.48                     | 0.49                            | -0.01***    | 0.48                        | 0.00       |
| Population. density          | 41.73                    | 33.51                           | 90.57***    | 40.11                       | 1.62       |
| Poverty                      | 17.96                    | 23.36                           | -6.45***    | 17.99                       | -0.027     |
| Safety                       | 0.62                     | 0.61                            | 0.04*       | 0.63                        | -0.00      |
| Study average years          | 7.52                     | 6.71                            | 1.12***     | 7.33                        | 0.19       |
| Political participation      | 0.60                     | 0.58                            | 0.02        | 0.61                        | -0.00      |

#### Results – hotel investment

#### Ordinary least squares fixed effect regression models

| Variable                | Model 1<br>Full sample<br>(Hotels) | Model 2<br>Matched sample<br>(Hotels) | Model 3<br>Full sample<br>(Hotel rooms) | Model 4<br>Matched sample<br>(Hotel rooms) |
|-------------------------|------------------------------------|---------------------------------------|---|--|
|                         |                                    |                                       |   |  |
| BFP certification (t-1) | 0.01                               | -0.01                                 | -1.97                                   | -2.53                                      |
|                         | [0.03]                             | [0.04]                                | [3.33]                                  | [3.16]                                     |
| BFP certification (t-2) | 0.10***                            | 0.07*                                 | 5.45*                                   | 5.35*                                      |
|                         | [0.03]                             | [0.04]                                | [3.28]                                  | [3.11]                                     |
| Fixed effects           | yes                                | yes                                   | yes                                     | yes  |
| Observations            | 1,686                              | 822                                   | 1,686                                   | 822  |
| Prob > F                | 0.00                               | 0.09                                  | 0.00                                    | 0.00                                       |
| Number of beaches       | 281                                | 137                                   | 281                                     | 137  |

Standard errors in brackets; \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

- No significant effects in the first year period
- Positive and significant results for hotel investment in two year period
- New hotels are more likely to locate in BFP certified communities

# Ordinary least squares fixed effect regression models for matched sample using alternative dependent variables—hotel and hotel rooms of different quality

| Variable                | Model 5              | Model 6  | Model 7               | Model 8   | Model 9                  | Model 10                                 |
|-------------------------|----------------------|--|-----------------------|---|--------------------------|--|
|                         | (0-1 star<br>hotels) | (2-3 stars<br>hotels)  | (4-5 stars<br>hotels) | (0-1 star<br>hotel rms)                         | (2-3 stars<br>hotel rms) | (4-5 stars<br>hotel rms)                 |
|                         |                      | AMERIKAN KANTAN KANTAN KATESAN KANTAN KA |                       | IISAISAAN USUSASAI IIRAISAAN USAISAA TOSUSASAII |                          | NSATRIBIBIBI RIBIBI RIBIBI RIBIBI RIBIBI |
| BFP certification (t-1) | -0.04                | 0.03*  | 0.00                  | -0.83   | -0.47                    | -1.23                                    |
|                         | [0.03]               | [0.02]   | [0.02]                | [0.60]  | [0.50]                   | [3.08]                                   |
| BFP certification (t-2) | -0.00                | 0.03   | 0.05*                 | 0.01  | 0.34                     | 5.01*                                    |
|                         | [0.03]               | [0.02]   | [0.03]                | [0.47]  | [0.59]                   | [3.02]                                   |
| Observations            | 822                  | 822  | 822                   | 822   | 822                      | 822                                      |
| R-squared               | 0.016                | 0.019  | 0.034                 | 0.021   | 0.047                    | 0.028                                    |
| Number of beaches       | 137                  | 137  | 137                   | 137   | 137                      | 137                                      |

Standard errors in brackets; \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

- 4-5 stars hotels and hotel rooms generate positive and significant coefficients for BFP certification lagged two years
- Additional support for our finding that BFP attracts new hotel investment
- In particular new luxury hotel investment

#### Discussion

- We found that past BFP certification is positively and significantly—albeit weakly—correlated with new hotel investment, particularly investment in luxury hotels.
- Findings suggest that BFP has significant private benefits for local hotels.
  - We assume that the causal mechanism for the correlation has to do with signaling (not tested directly)
  - BFP certification provides a credible signal of overall environmental quality of beach communities to tourists, and therefore increases demand for hotel rooms in certified beaches

# Discussion – Policy implications

- Results suggest that collective VEPs can generate private benefits for local businesses
- VEPs apt to attract participants and at least have the potential to improve environmental quality
- Boost local economies
- Cautionary note:
  - Collective VEPs may attract new businesses, they also will put additional pressure on the environment and presumably on the VEPs themselves.



#### Extra slides

# Number of hotels and hotel rooms in 281 beach communities, 2001-2008

| Year | Hotels | Hotel rooms |
|------|--------|-------------|
| 2001 | 63     | 2097        |
| 2002 | 63     | 2205        |
| 2003 | 64     | 2741        |
| 2004 | 65     | 2877        |
| 2005 | 70     | 3141        |
| 2006 | 70     | 3012        |
| 2007 | 72     | 2891        |
| 2008 | 75     | 3553        |
|      |        |             |

# Average number of hotels near beach community centroid, by distance and Blue Flag certification status (s.d.)

| Variable     | BFP certified<br>(n=417) | Uncertified (n=1,831) | Differences <sup>1,2</sup> |
|--------------|--------------------------|-----------------------|----------------------------|
| Segment      | 0.90<br>(1.59)           | 0.45<br>(0.98)        | ***                        |
| Within 5 km  | 29.14<br>(22.53)         | 17.42<br>(18.40)      | ***                        |
| Within 10 km | 48.61<br>(26.72)         | 32.22<br>(25.83)      | ***                        |
| Within 15 km | 63.82<br>(26.86)         | 47.22<br>(26.67)      | ***                        |
| Within 20 km | 79.15<br>(30.47)         | 66.01<br>(34.53)      | ***                        |

<sup>\*</sup> prob<0.10; \*\* prob<0.05; \*\*\* prob < 0.01

<sup>&</sup>lt;sup>1</sup> t –test where Ho: equal means.

<sup>&</sup>lt;sup>2</sup> Satterthwaite's nonparametric approximation generates results that are qualitatively identical.

#### Results: Probit model (BFP certification)

| Variables                      | Coefficient | Marginal effect |
|--------------------------------|-------------|-----------------|
| Geophysical                    |             | -               |
| Distance matical dead of (Las) | -0.02**     | -0.01***        |
| Distance national parks (km)   | [0.01]      | [0.00]          |
| Distance victor (loss)         | -0.11*      | -0.03*          |
| Distance river (km)            | [0.06]      | [0.02]          |
| Cocondom, roads (Ima)          | -0.02*      | -0.00*          |
| Secondary roads (km)           | [0.01]      | [0.00]          |
| Duima a mu ma a da (luma)      | 0.16**      | 0.04**          |
| Primary roads (km)             | [0.07]      | [0.02]          |
| Dainfall (mana)                | 0.00        | 0.00            |
| Rainfall (mm)                  | [0.00]      | [0.00]          |
| Dainfall caused (man)          | -0.00       | -0.00           |
| Rainfall squared (mm)          | [0.00]      | [0.00]          |
| Socioeconomic                  |             |                 |
| Foreign monulation             | 0.03***     | 0.01***         |
| Foreign population             | [0.01]      | [0.00]          |
| Incomo inoquality              | -10.14*     | -2.81*          |
| Income inequality              | [5.45]      | [1.49]          |
| Population. density            | 0.00**      | 0.00**          |
| Population, density            | [0.00]      | [0.00]          |
| Poverty                        | -0.02**     | -0.01**         |
| Poverty                        | [0.01]      | [0.00]          |
| Safety                         | 1.03*       | 0.29*           |
| Salety                         | [0.61]      | [0.17]          |
| Study average years            | 0.06        | 0.02            |
| Study average years            | [0.07]      | [0.02]          |
| Political participation        | 2.94*       | 0.81**          |
| i ontical participation        | [1.58]      | [0.42]          |
| Intercept                      | 0.94        |                 |
| Песере                         | [2.83]      |                 |
| N                              | 281         |                 |
| Log-Likelihood                 | -119.7615   |                 |
| Likelihood Ratio X Square      | 78.15       |                 |
| Pseudo R-Squared               | 0.2460      |                 |

Dependent variable: BFP certification (unmatched smaple) \*\*\* p<0.01, \*\* p<0.05, \* p<0. Standard errors in brackets

#### Ordinary least squares fixed effect regression models

| Variable                | Model 1<br>Full sample<br>(Hotels) | Model 2<br>Matched sample<br>(Hotels) | Model 3<br>Full sample<br>(Hotel rooms) | Model 4<br>Matched sample<br>(Hotel rooms) |
|-------------------------|------------------------------------|---------------------------------------|---|--|
|                         |                                    |                                       |   |  |
| BFP certification (t-1) | 0.01                               | -0.01                                 | -1.97                                   | -2.53                                      |
|                         | [0.03]                             | [0.04]                                | [3.33]                                  | [3.16]                                     |
| BFP certification (t-2) | 0.10***                            | 0.07*                                 | 5.45*                                   | 5.35*                                      |
|                         | [0.03]                             | [0.04]                                | [3.28]                                  | [3.11]                                     |
| d2003                   | -0.02                              | -0.07***                              | -6.94***                                | -8.91***                                   |
|                         | [0.02]                             | [0.03]                                | [1.83]                                  | [1.95]                                     |
| d2004                   | -0.05***                           | -0.06**                               | -3.86**                                 | -6.46***                                   |
|                         | [0.02]                             | [0.03]                                | [1.82]                                  | [1.96]                                     |
| d2005                   | -0.02                              | -0.03                                 | -3.03*                                  | -4.96***                                   |
|                         | [0.02]                             | [0.02]                                | [1.82]                                  | [1.80]                                     |
| d2006                   | -0.03                              | -0.04                                 | -3.78**                                 | -5.37***                                   |
|                         | [0.02]                             | [0.02]                                | [1.82]                                  | [1.84]                                     |
| d2007                   | -0.04**                            | -0.04                                 | -10.94***                               | -11.42***                                  |
|                         | [0.02]                             | [0.03]                                | [1.81]                                  | [3.03]                                     |
| Constant                | 0.55***                            | 0.74***                               | 31.94***                                | 43.76***                                   |
|                         | [0.01]                             | [0.03]                                | [1.53]                                  | [1.98]                                     |
| Fixed effects           | yes                                | yes                                   | yes                                     | yes  |
| Observations            | 1,686                              | 822                                   | 1,686                                   | 822  |
| Prob > F                | 0.00                               | 0.09                                  | 0.00                                    | 0.00                                       |
| Number of beaches       | 281                                | 137                                   | 281                                     | 137  |

# Ordinary least squares fixed effect regression models for matched sample using alternative dependent variables—hotel and hotel rooms of different quality

| Variable                | Model 5              | Model 6  | Model 7               | Model 8                 | Model 9                  | Model 10                 |
|-------------------------|----------------------|--|-----------------------|-------------------------|--------------------------|--------------------------|
|                         | (0-1 star<br>hotels) | (2-3 stars<br>hotels)                                  | (4-5 stars<br>hotels) | (0-1 star<br>hotel rms) | (2-3 stars<br>hotel rms) | (4-5 stars<br>hotel rms) |
|                         |                      | NASHTINA HANDA HANDA HANDA HANDA HANDA HANDA HANDI HAN |                       |                         |                          |                          |
| BFP certification (t-1) | -0.04                | 0.03*  | 0.00                  | -0.83                   | -0.47                    | -1.23                    |
|                         | [0.03]               | [0.02]   | [0.02]                | [0.60]                  | [0.50]                   | [3.08]                   |
| BFP certification (t-2) | -0.00                | 0.03   | 0.05*                 | 0.01                    | 0.34                     | 5.01*                    |
|                         | [0.03]               | [0.02]   | [0.03]                | [0.47]                  | [0.59]                   | [3.02]                   |
| d2003                   | -0.01                | -0.02  | -0.04***              | -0.32                   | -2.26***                 | -6.33***                 |
|                         | [0.02]               | [0.02]   | [0.01]                | [0.42]                  | [0.72]                   | [1.79]                   |
| d2004                   | -0.01                | -0.03  | -0.02                 | -0.37                   | -2.24***                 | -3.85**                  |
|                         | [0.02]               | [0.02]   | [0.02]                | [0.33]                  | [0.73]                   | [1.81]                   |
| d2005                   | -0.02                | -0.01  | -0.01                 | -0.54                   | -1.89***                 | -2.53                    |
|                         | [0.02]               | [0.02]   | [0.01]                | [0.36]                  | [0.72]                   | [1.64]                   |
| d2006                   | -0.01                | -0.02  | -0.01                 | -1.07**                 | -1.96***                 | -2.34                    |
|                         | [0.02]               | [0.02]   | [0.01]                | [0.50]                  | [0.71]                   | [1.65]                   |
| d2007                   | -0.00                | -0.01  | -0.03*                | -0.18                   | -3.38***                 | -7.86***                 |
|                         | [0.02]               | [0.02]   | [0.01]                | [0.32]                  | [0.99]                   | [2.86]                   |
| Constant                | 0.12***              | 0.42***  | 0.20***               | 1.94***                 | 11.96***                 | 29.86***                 |
|                         | [0.02]               | [0.02]   | [0.01]                | [0.39]                  | [0.74]                   | [1.83]                   |
| Observations            | 822                  | 822  | 822                   | 822                     | 822                      | 822                      |
| R-squared               | 0.016                | 0.019  | 0.034                 | 0.021                   | 0.047                    | 0.028                    |
| Number of beaches       | 137                  | 137  | 137                   | 137                     | 137                      | 137                      |